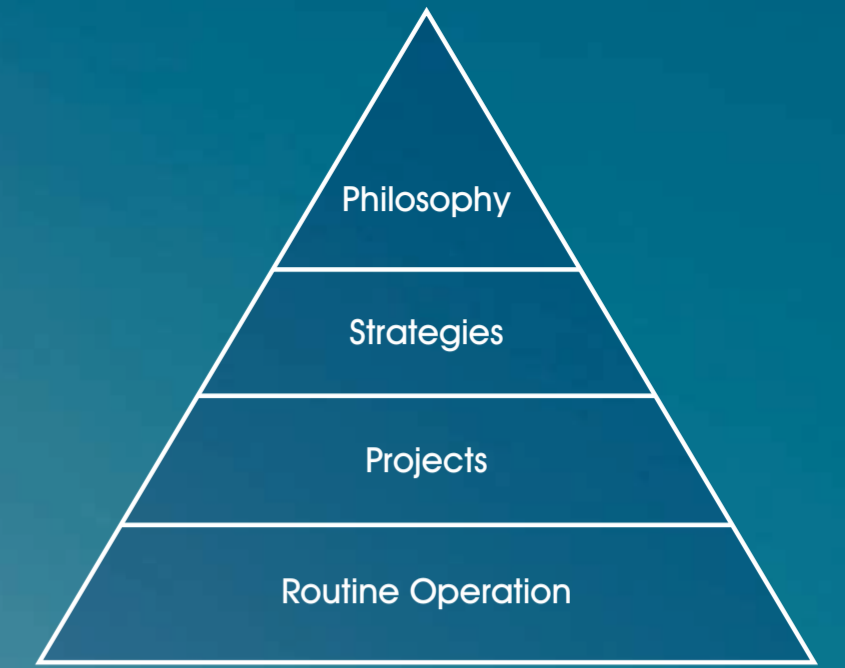
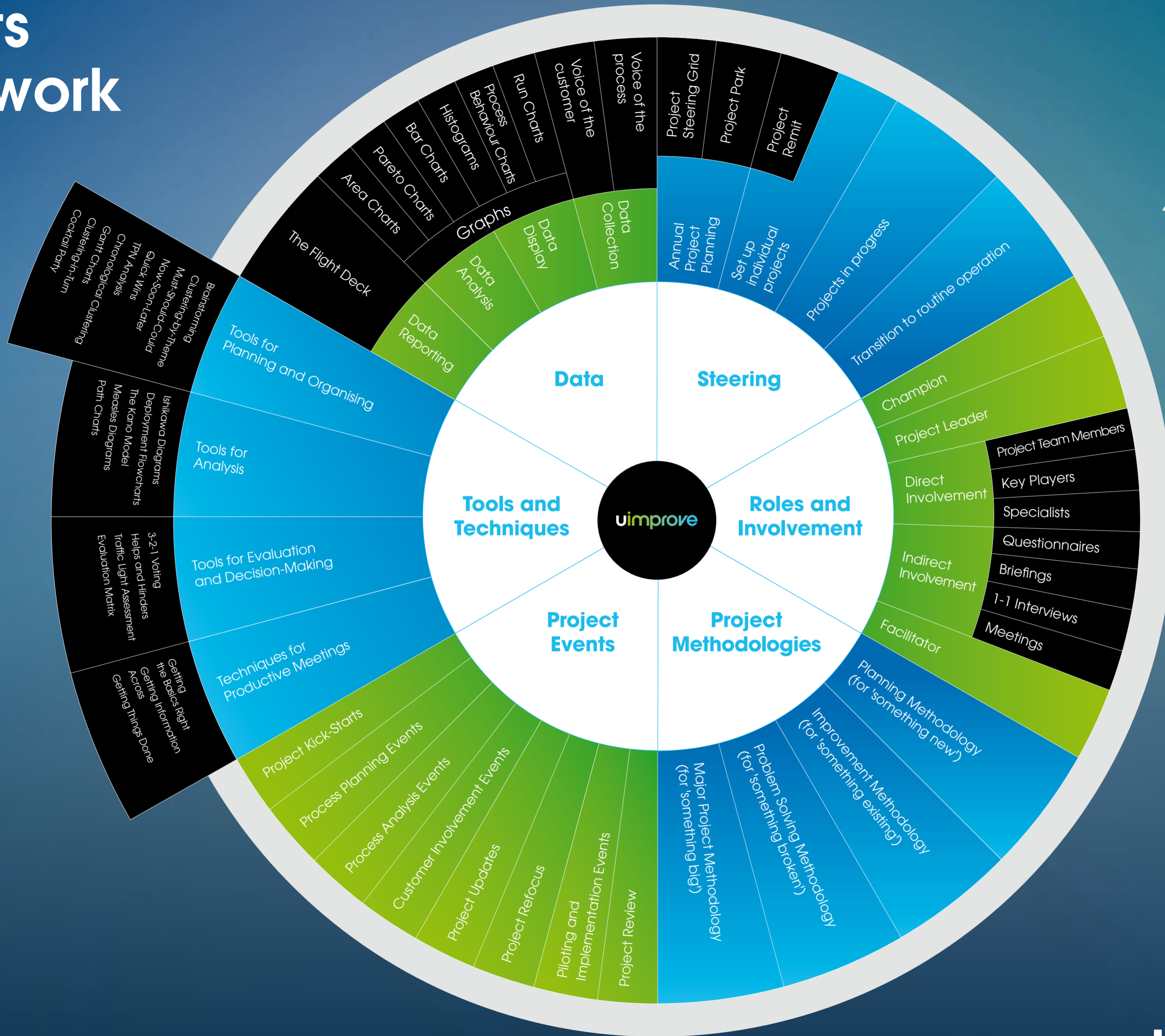


The UIMPROVE Projects Framework



Key Concept 1

"Change is required. There is a process of change just as there is a process of manufacturing or for growing wheat. How to change is the problem."

Dr W Edwards Deming

Key Concept 2

"All improvement takes place project-by-project and in no other way."

Dr Joseph Juran

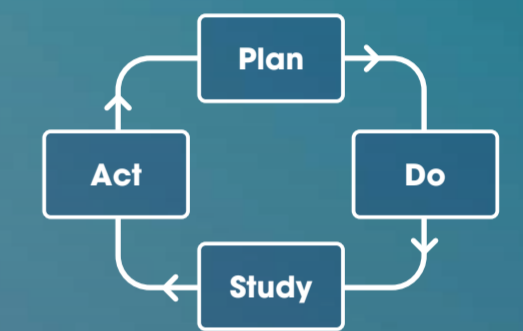
Key Concept 3

"Workers work in the system. The job of the manager is to work on the system and improve it with their help."

Myron Tribus

Key Concept 4

The Shewhart Cycle



Key Concept 5

The Joiner Triangle

Obsession with quality



Key Concept 6

The 85-15 Rule

Wherever there is a problem, 85% of the time it will be in the process and not 'the fault' of an individual.

Dr Joseph Juran



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